

IUPUI Office of Student Account Services (OSAS) Welcomes You to IUPUI!

Welcome to IUPUI and the Fall 2009 semester! To assist in your successful start to this semester, we would like to share some important information with you. First, we have a **new name**... Last year the Bursar Office, Delinquent Account Services, and Systems Analysis and Integration team united to form The Office of Student Account Services. We are committed to comprehensive, solution-driven service. Please click on the links at the end of this bulletin to read about and use our most requested information and services.

We have a few reminders for you:

- Please be sure your IU email account has been set up and is active by clicking here: <https://itaccounts.iu.edu/>. University **Email** is considered the **primary form of communication** at IUPUI; please make sure you check your IU email inbox often.
- Remember that IUPUI sends the student bill electronically, therefore, **you will not receive a paper bill**. Once a month (typically the first Thursday) you and your **Authorized Payer** will receive a bill notification from **QuikPAY (QP)** to your IU email account. Within this bill notification is a link to **OneStart** (www.onestart.iu.edu). From **OneStart**, you can perform numerous functions including: viewing or paying your student account bill, signing up for direct deposit for your refunds, checking your financial aid status, and much more.
- **If you are unable to attend during the Fall 2009 semester, please withdraw before 6:00 p.m. on September 2nd to receive 100% credit.**

The first bill for Fall 2009 should be ready to view via **OneStart** on **August 6th** (anticipated aid amount should be reflected) and **payment is due August 18, 2009**. Students showing a credit balance on their account should start receiving refunds by the first day of Fall 2009 classes.

Helpful Links:

- ❖ **[PAY- 4 Plan](#) NEW SERVICE!!** You can pay your bill in four payments now!
- ❖ Try out the new **[Fee Estimator](#)** to help in estimating the tuition/fees for a semester!
- ❖ To view your bill or make an electronic payment, log into **OneStart** @ www.onestart.iu.edu.
- ❖ To receive faster refunds, sign up for **[DIRECT DEPOSIT](#)**.
- ❖ Your addresses are important, verify and/or update your address via **[OneStart](#)**.
- ❖ **[Fall 2009 billing/due date schedule](#)**.
- ❖ **[Late Payment Fees](#)** information if your payment isn't received on time.
- ❖ **[JagTag: Your personal ID card and much more](#)**.
- ❖ For additional information, please visit our website at www.osas.iupui.edu.