

Direct Deposit

Don't let the mail schedule delay your Bursar refund. Sign up for direct deposit today!
To sign up:

[Click here for instructions on how to sign up for Direct Deposit today!](#)

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OneStart

OneStart is a web portal designed for IU students. From this site students may perform numerous self-service functions electronically with ease and convenience in a user-friendly environment.

Log into OneStart at: <http://onestart.iu.edu>.

You may use OneStart to:

- View and pay on your Bursar account
- Set up Authorized Payers
- Register for classes
- Change your address
- Access financial awards
- Accept or decline financial aid awards
- Update contact information and much more!

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View Your Bill & Make a Payment

Bill notifications are Electronic. A notification is sent to the student's IU email address letting them know a bill is ready to be viewed. The balance of the student account, their current bill, plus their electronic bill history can be viewed by the student or their designated third party or authorized payer via the OneStart portal which can be accessed via <http://onestart.iu.edu>.

[Click here to learn how to view your bill and how to make a payment!](#)

[Click here to view a sample bill.](#)

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Refunds

The official refund policy is located at:

<http://www.bursar.iupui.edu/refundpolicy.htm>

Please note the refund period varies according to the length of the class.

Here are some refund options:

- Sign up for Direct Deposit via OneStart to have your refund electronically deposited into your bank account.
- U.S. Postal Mail will be used if you do not have direct deposit. Please ensure your address is current in OneStart. This includes your local, house, home, and mailing addresses.

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Authorized Payers and Third Party Access

Authorized Payers

Students can add an authorized payer via www.onestart.iu.edu. From here, students create a unique usercode/password combination for each authorized payer.

Once authenticated, authorized payers can view their student's account and make payments. Authorized payers will receive email notifications when new bills are sent to their QuikPAY account or their payment has been received.

Third Party Access:

While University officials are prohibited from releasing confidential student information (even to parents paying the bills) students may grant permission to a third party to view portions of their record.

The Indiana University Third Party Access service allows students to set up parents, guardians, spouses, etc. to view certain portions of their student record including grades, billing and fee assessment, financial aid awards and more.

For more information about this useful service, visit: <http://registrar.iupui.edu/third-party/>

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Refund Appeals

Students who were required to involuntarily withdraw from one or more courses due to circumstances outside of their control may submit the appeal application to request a refund of fees.

For more information visit:

<http://www.bursar.iupui.edu/Appeals.htm>

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Late Payment Fee

Due dates can be found at <http://www.bursar.iupui.edu/duedates.asp>. IUPUI charges a monthly late payment fee for all past due accounts. In addition to late fees, IUPUI reserves the right to restrict services, terminate enrollments, contract for outside collections, and pursue legal action in the collection of any past due debt, at the expense of the debtor.

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FERPA

IUPUI, in compliance with the Family Educational Rights and Privacy Act, provides that, with the exception of directory information, all student records are confidential and available only to the student. The Family Educational Rights and Privacy Act (FERPA) affords students certain privacy rights with respect to their education records. In order to give another access to your records, you must complete the Family Education Rights and Privacy Act (FERPA) Release Form. If you wish to identify someone to receive access to your Financial Aid and Bursar information, go to the website below, complete, and return the form to the address specified on the form. You may also fax the form to 317/278-1579.

http://www.bursar.iupui.edu/forms/family_education_rights_form.pdf

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Installment Plan

An Installment Plan Option will be offered to qualifying students who register between October 20, 2008, and December 1, 2008. The Installment Plan will allow you to pay 40 % of your billed Spring charges by December 16, 2008, for a \$25 Deferment Service Charge. The minimum amount you must pay by December 16th will be noted on your Bursar bill and must be received by the due date in order to approve your participation in the Installment Plan. You will be given an opportunity to pay 50% of the remaining 60% on your next bill, due date of January 20, 2009. Should you choose to pay this amount, you will be charged an additional \$11.50 Deferment Service Charge with your final installment being due February 17, 2009.

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Now accepted as payment at over 50 locations and growing! Make a deposit today!

NEWEST VENDORS NOW ACCEPTING JAGTAG

Red Eye Café – *Coming Soon!*

250 S. Meridian St.

Hot Box Pizza – *Coming Soon!*

923 Indiana Ave

Indy's College Bookstore

601 W. 11th St.

To view your transaction history, deactivate a lost/stolen Jagtag, make a deposit or get more information visit the new and improved Jagtag website at, www.jagtag.iupui.edu!

JAGTAG DEPOSIT + BURSAR ACCOUNT = EASY

2 Deposit Options Available with Bursar Billing

1. Class Registration - Register online for your Spring classes & look for the "Optional Fees" section. Simply click on the "Jagtag Deposit...\$50" & this deposit will be billed to your Bursar Account!

2. QuikBucks: A quick deposit option available at www.jagtag.iupui.edu that lets you add \$1, \$3, \$5, \$10, or \$15 to your Jagtag and have it billed to your Bursar Account!

Other deposit options are available at www.jagtag.iupui.edu!

Registration Agreement

When you register, the University reserves specific class spaces for you and commits resources to provide the instruction you have selected. On your part, you assume the responsibility for paying those course fees or for notifying the University if you decide not to attend. The availability of courses is subject to change. A section may be cancelled due to low enrollment or departmental staffing considerations. The [department](#) canceling a class will notify registered students and help them make alternate arrangements, if necessary. Registered students will also be [notified](#) if the meeting time and/or location of a course have changed since the student registered.

Your registration will not automatically be cancelled for nonpayment of fees. You must either pay your fees or notify us by the [first week of classes](#) if you do not intend to return to IUPUI for the semester. Canceling your registration by the [first week of classes](#) releases your class spaces in time to be available to other students. If you decide to cancel your registration, log on to [OneStart Self Service](#), click on [Drop/Add Classes](#) and proceed to drop all classes.

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Mandatory Fees

The Athletic, Activity, Technology, and General Services fees are all **mandatory fees**.

For more information please visit: http://www.bursar.iupui.edu/mandatory_fees.htm

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Title IV

The Department of Education regulations require that an educational institution obtain a Title IV authorization from students to determine how Financial Aid monies are used after disbursement. As a student, there are three important points to remember if a signed Title IV form is submitted to IUPUI:

- Disbursements can pay for costs other than tuition, such as parking decals, recreation fees, etc...
- Disbursements can pay prior year charges not greater than \$200.
- Disbursements can be held for ten days to resolve eligibility requirements.

If IUPUI does not have a signed authorization form on file from a student, it is very likely that charges due will remain on a student's Bursar account, even after the student receives a refund.

To complete a Title IV Authorization, visit <http://www.bursar.iupui.edu/forms/TitleIV.pdf>. Print, sign, and return via mail or fax to the Bursar Office.

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Financial Aid

January 2, 2009, is the first date "Anticipated Aid" transfers as an actual award credit to your student account. If you are expecting financial aid and you do not see any entries under "Payments and Financial Aid" or "Anticipated Aid" on your Bursar bill, please view your [OneStart](#) account for the most up to date information. These "anticipated" credits are not "actual" credits but reflect the YEARLY award amount which will be replaced by the term award credits if you remain eligible. Anticipated Aid credits appear on your Bursar bill for the purpose of determining the amount you owe.

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Sponsored Students

Sponsored students receiving payment for educational expenses from employers, the government or military may email sponsor questions to:

sponsor@iupui.edu

For more information regarding sponsors: [Click Here](#)

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Additional Contacts

Student Financial Services finaid@iupui.edu (317) 274-4162

Office of Student Scholarships escholars@iupui.edu (317) 274-5516

Office of the Registrar iupuireg@iupui.edu (317)274-1519

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